

PROGRAM OVERVIEW AND CONTENT

This unique program includes the latest neuroscience research, presentations by subject matter experts in culture, trust, and engagement, interactive activities, in-depth conversations with other participants, individual learning exercises, and empowering tools they can start to use immediately to create a positive impact and strengthen relationships.

Participants will learn about elements of building trust and engagement:

Trust

- What is trust
- How do we create it
- How do we use conversation to create trust through Conversational Intelligence ™
- The neuroscience of trust and engagement
- Building trust to manage change
- How to use trust as a business building strategy
- How to use trust as a business strategy

Engagement

- Creating a cultural foundation
- Five Culture Keys and why they matter
- The financial impact of disengagement
- The psychology behind employee engagement
- Key engagement motivators
- Working with Strategic Cultural Engagement







I would recommend this training because good/intelligent conversations are very important skills, which all should possess. It will improve your job and life satisfaction! The tools that we went through were very valuable! Practicing the tools each week was very helpful, so they were not just concepts learned. Using the tools made my feedback sessions faster and more efficient so these conversational skills aren't just about improving one's soft skills but also boosting efficiency!

MARSA LAUKKOSKI, Managing Applications Consultant, Capgemini

Taking part of this program from Evolochen was so rewarding in so many ways! We will definitely use a lot of the new perspectives we gained here in our constant work to improve our employee as well as customer experience going forward!

JIMMY KINDHOLM, Customer Care Manager, EasyPark





This [training] has been fantastic and we will benefit so much from this both in private and as a company!

LENA MÖLLERSTEDT, Head of Legal, EasyPark AB



You get some powerful tools to experiment with in this training that help to build trust and a lot of fascinating info about the brain!

JOHAN LARSSON, Redaktör, Aftonbladet Heirta AB





This training gives a good consolidation of various things that we can do right and will help us in our careers and build a good culture as well. It was very valuable to get practical tools that help in real time.

ASHUTOSH KOTHIYAL, Engagement Manager, Sogeti